

Online 24/7 Web Hosting Support

Online hosters cares for the well being of your business just as much as you do. We understand that you have invested both financially and emotionally into the growth and development of your business. We therefore take every possible measure to ensure that your online business is successful and prosperous. We do this by honouring our guarantees, having empathy with our clients problems and delivering world class technical support, when you need it the most. It's our job to concentrate on delivering to the best of our abilities, just like you do for your own business, and this is a responsibility we take very seriously. It is Online Hosters approach to provide top quality services, reliable technical support and, perhaps most importantly, Guaranteed Customer Satisfaction.

Our support is structured to give you the best possible service available from the time you call to the time the call is closed. Call our 0844 544 7214, 24 hours a day call centre where one of our staff members will take your details and request whether it be a sales inquiry or a technical support issue and log the call. The call taker will then send the logged call to the correct department. Once the correct department action the ticket you will then be emailed back to be advised.

Please note because all support from when the call is logged will be done via the 24/7 email ticket system you must monitor your email for response which includes your junk mail. To insure all emails from us are delivered to your inbox please add support@onlinehosters.com to the contacts list within your email.